



Nicolae Testemitanu State University of Medicine and Pharmacy of the Republic of Moldova (hereinafter the University) commits itself to providing excellent services in the field of education, research, health care and continuing professional development, showing permanent concern for quality assurance and the promotion of national values in the context of globalization.

The University tends to remain one of the top higher education institutions of the Republic of Moldova through quality, excellence, accessibility and collaboration in achieving its general objectives in the following strategic areas:

I. Educational Didactic Activity

Improving, modernizing and enhancing the quality of the teaching process at all levels of education by maintaining and developing the educational offer, reconfiguring training from the perspective of skills training, and increasing the attractiveness and competitiveness both nationally and in the European context.

II. Research, Innovation and Technology Transfer

Aligning research and innovation with the contemporary requirements in terms of: organization, infrastructure, research management processes and research itself, as well as ensuring the University's competitiveness nationally and internationally, consolidating it as an institution where medical education is achieved through research, and the level of research in the field of health and medicine corresponds to European rigors, its research subdivisions being part of the regional and international networks of scientific values and technology transfer.

III. Clinical Activity

Developing an effective partnership with the public health institutions that host the University's clinical bases where the clinical activity takes place.

IV. Internationalization

Strengthening the international cooperation in the fields of didactic activity, scientific research, academic mobility, recruitment of foreign nationals to studies and creating partnerships with foreign universities and institutions, including from the diaspora, which collaborate with the University academic staff as well as alumni working abroad.

V. Students and Social Responsibility

Ensuring permanent communication with students, resident doctors and their organizations at University level, under European programs, as well as encouraging students' opinions and supporting their participation in the national and European dialogue through the Association of Medical Students and Residents.

VI. Human Resources

Retaining and developing the university staff able to ensure the achievement of institutional tasks and objectives through sustainable management oriented towards the quality of services and professional performance motivation.

VII. Financial Resources Management

Ensuring a financial balance that would cover the costs for the proper functioning of the University and the investments for its development and modernization.

VIII. Informatization

Continuous development of the institutional ICT infrastructure, which would support quality, performance and excellence in teaching activity and research.

IX. Communication, Promotion and Institutional Visibility

Developing the image of *Nicolae Testemitanu* University at national and international level by streamlining the internal and external communication, by promoting the results of activity and registered progresses and by increasing the institutional visibility.

The general objectives serve as basis of the specific objectives of all areas and performance indicators included in the Strategic Plan Implementation Program.

These objectives are achieved by applying and maintaining a quality management system at the university level, which has been designed and documented in accordance with the provisions of the international standard SM SR EN ISO 9001: 2015.

The quality management system is monitored through internal and external audit, periodically evaluated and reported at the meetings of the University Senate, Board of Directors, Quality Management Board, and faculty councils.

The Rector of the University affirms his full commitment to the continuous improvement of University activities and quality management system.

The entire university community is encouraged to take responsibility for the quality of professional performance.

September 1, 2022



Rector
Emil Ceban

E. Ceban